

Date: 08.07.2025
Place: Thoothukudi



Double Launch Milestone – 07.07.2025

We are excited to announce the successful launch of two major digital initiatives at our bank — the Oracle CX (Customer Experience) and VMS (Vendor Management System)!

With Oracle as the Solution partner and Deloitte India as the Implementation Partner, we've delivered a future-ready, secured platform using Oracle Fusion Cloud Applications, a major step towards TMB's motto - "be a step ahead in life."

Benefits of CX

1. Connected multi-channel platform to serve customers across various digital touchpoints.
2. AI-driven sales automation and personalized customer service.
3. Customer 360 view to understand customers more deeper and serve much better.
4. Compliance-ready architecture with enterprise-grade security

Benefits of VMS

1. Streamlined procure-to-pay
2. Efficient expense management
3. Enhanced financial control and reporting
4. Compliance with all statutory requirements

These advancements reflect our ongoing commitment to automation, operational efficiency, and superior customer service.